

# Privacy Statement

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As the protection of your personal data is of particular concern to us, we only process your data based on legal provisions (GDPR, Telecommunications Act 2003). In this data protection information, we inform you about the most important aspects of data processing in connection with our website.

**By transferring your personal data to us and by using our website you confirm that you have read and understood this Privacy Statement.**

## Contacting us

If you use the contact form on our website or if you contact us by e-mail or telephone, we will process the data provided by you for the purpose of handling your inquiry and for potential follow-up questions; we will delete said data no later than six months after your inquiry has been dealt with. Moreover, your data will only be further processed if it is necessary due to statutory retention requirements or if it is necessary for maintaining and/or asserting any legal rights. Data is only disclosed to the extent that is required for the purposes mentioned above; as far as possible, data is only disclosed within our company.

## Applications

Applications of any kind (job offers, internships, diploma theses, unsolicited job applications) which we receive by e-mail, including all data of the applicant and attachments, are only processed by the human resources department and the respective specialist department in order to assess if your profile fits one of our advertised job offers and/or if we will offer you a job that fits your profile. We also process your data for the initiation of an employment relationship with you, if applicable. Your data will be deleted no later than six months after the application procedure has been completed. Moreover, your data will only be further processed if it is necessary due to statutory retention requirements or if it is necessary for maintaining and/or asserting any legal rights. Data is only disclosed to the extent that is required for the purposes mentioned above; as far as possible, data is only disclosed within our company.

## hCaptcha

We use the anti-spam/bot service hCaptcha (hereinafter "hCaptcha") on our website. This service is provided by Intuition Machines, Inc, a Delaware US Corporation ("IMI"), 350 Alabama St, San Francisco, CA 94110. hCaptcha is used to check whether the data entered on our website (e.g. on a login page or a contact form) has been entered by a human or by an automated program. For this purpose, hCaptcha analyzes the behavior of the website or mobile app visitor based on various characteristics. This analysis starts automatically as soon as the website or mobile app visitor enters a part of the website or app with hCaptcha activated. For the analysis, hCaptcha evaluates various information (e.g. IP address, how long the visitor has been on the website or in the app, or mouse movements of the user). The data collected during the analysis is forwarded to IMI. IMI acts as a "data processor". The hCaptcha analysis in "invisible mode" can take place entirely in the background. Website or app visitors are not made aware that such an analysis is taking place if no prompt is displayed to the user. Data processing is carried out on the basis of Art. 6 para. 1 lit. f GDPR: The website or mobile app operator has a legitimate interest in protecting its site from abusive automated crawling and spam.

Standard Contractual Clauses (SCCs) are used as the basis for data processing or transfer to recipients based in third countries such as the USA. These are templates provided by the EU Commission to ensure that data protection also complies with European standards when your data is transferred to and stored in third countries. Through these

standard contractual clauses, providers such as hCaptcha undertake to comply with European data protection standards when processing personal data. You can find the resolution on the standard contractual clauses here: <https://eur-lex.europa.eu/legal-content/DE/TXT/?uri=CELEX:32021D0914>

IMI's data processing agreement, which refers to the standard contractual clauses, can be found at: <https://newassets.hcaptcha.com/dpa/IMI.DPA.9.23.21.New.SCCs.pdf>

Further information about hCaptcha and IMI's privacy policy and terms of use can be found at the following links: <https://www.hcaptcha.com/privacy> and <https://www.hcaptcha.com/terms>

## Cookiebot

On our website we use the consent management tool "Cookiebot" from the company Usercentrics A/S, Havnegade 39, 1058 Copenhagen, Denmark.

With the help of Cookiebot, a so-called cookie banner is displayed when you visit our site for the first time, in which you can manage your consent to the setting of cookies or the use of cookie categories. You can also call up the cookie banner at any time later and change your cookie settings.

The settings you have made are stored in separate cookies, whereby personal data is also transmitted to Cookiebot. This involves the following data categories:

- anonymized IP address,
- date and time of consent,
- information about the browser,
- the URL of our subpage from which you gave your consent
- a random and encrypted key,
- the consent status, which serves as proof of consent.
- the cookie consents given with the help of Cookiebot are stored for a period of 12 months.

The legal basis for data processing is our legitimate interest in the data protection-compliant management of user consents to the setting of cookies on our website (Art. 6 para. 1 lit. f) GDPR).

Further information can be found in Cookiebot's privacy policy at: <https://www.cookiebot.com/de/privacy-policy>

## Cookies

Our website uses so-called cookies. These are small text files that are stored on your end device with the help of the browser. They do not cause any damage. We use cookies to make our website more user-friendly. Some cookies remain stored on your device until you delete them. They enable us to recognize your browser on your next visit.

**No cookies are stored on your device by our websites without your consent; the only exceptions to this are the cookies that are technically necessary for visiting the website (the "essential cookies"). These are**

**Name:** CookieConsent

**Provider:** Cookiebot

**Duration:** 1 year

**Type:** HTTP cookie

**Purpose:** Saves the user's consent status for cookies on the current domain.

## SSL encryption

When you visit our website, we use the widely used SSL (Secure Socket Layer) method in conjunction with the highest level of encryption supported by your browser. You can tell whether an individual page of our website is transmitted in encrypted form by the closed display of the key or lock symbol in the status bar of your browser. The use of this procedure is based on our legitimate interest in the use of suitable encryption techniques.

We also use suitable technical and organizational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or unauthorized access by third parties. Our security measures are continuously improved in line with technological developments and kept up to date with the state of the art.

## Server log files

For technical reasons, in particular to ensure a functional and secure Internet presence, we process technically necessary data about access to our website in so-called server log files, which your browser automatically transmits to us.

The access data that we process includes:

- name of the website accessed
- browser type and version used
- the operating system used by the visitor
- the page previously visited by the visitor (referrer URL)
- time of the server request
- amount of data transferred
- host name of the accessing computer (IP address used)

This data is not assigned to any natural person and is only used for statistical evaluations and for the operation and improvement of our website as well as for the security and optimization of our Internet offer. This data is only transmitted to our website host. This data is not combined or merged with other data sources. If there is any suspicion of unlawful use of our website, we reserve the right to check this data retrospectively. This is done internally by our employees. The data processing is based on our legitimate interest pursuant to Art. 6 para. 1 lit. f GDPR in the technically error-free presentation and optimization of our website.

The access data is deleted shortly after the purpose has been fulfilled, usually after a few days, unless further storage is required for evidence purposes. Otherwise, the data will be stored until an incident has been finally clarified.

## Web-Analysis Matomo

This website uses the web analytics service Matomo to analyze and regularly improve the use of our website. The statistics obtained allow us to improve our offer and make it more interesting for you as a user. The legal basis for the use of Matomo is Art. 6 para. 1 p. 1 lit. f DSGVO.

Cookies are stored on your computer for this evaluation. The information collected in this way is stored by the responsible party exclusively on its server. You can adjust the evaluation by deleting existing cookies and preventing the storage of cookies. If you prevent the storage of cookies, we point out that you may not be able to use this website in full. Preventing the storage of cookies is possible through the setting in your browser. Preventing the use of Matomo is possible by removing the checkmark for analysis in the cookie settings and thus disabling tracking.

This website uses Matomo with the extension „AnonymizeIP“. This means that IP addresses are processed in abbreviated form, which means that they cannot be directly linked to a specific person. The IP address transmitted by your browser via Matomo will not be merged with other data collected by us.

The Matomo program is an open source project. Information from the third-party provider on data protection is available at <https://matomo.org/privacy-policy/>.

## REMIT market information newsletter

You can subscribe to our REMIT market information newsletter on our website. In order for you to subscribe, we need your e-mail address and your confirmation that you agree to receive the newsletter.

You can cancel the newsletter subscription at any time. You can cancel the subscription yourself on the website or you can send us an e-mail to: [office@rag-energy-storage.at](mailto:office@rag-energy-storage.at). We subsequently delete your data in connection with the newsletter service immediately.

## Video recordings

Purposes and legal basis of data processing:

RAG Austria AG operates video surveillance systems at its sites which, depending on requirements, are equipped with or without data recording, as required.

Video recordings are made at RAG depending on the particular facility for the following reasons:

- For the fulfillment of a legal obligation (Art. 6 para. 1 lit c DSGVO) - in particular with regard to ensure the safe operation of our facilities, which are part of the critical infrastructure of Austria.
- To protect vital interests (Art. 6 para 1 lit d DSGVO) of data subjects - in particular of persons at sole workplaces - to be protected.
- In all cases of video surveillance due to the overriding legitimate interest (Art. 6 para 1 lit f DSGVO) to protect the facilities and property, as well as to prevent, detect and resolve operational disturbances. In particular, video surveillance serves
  - the rapid visual localization of sources of danger and damage centers;
  - the protection of assets, facilities and property;
  - the clarification of damage events and security incidents;
  - the protection of persons in danger-prone workplaces;
  - the detection of external, undeclared persons on the company's own premises; and company premises;
  - the assertion or defense of legal claims.

Retention period or criteria for determination:

- Video recordings from cameras that capture critical assets with an increased need for protection are stored for a period of one week.
- Video footage of general areas of our facilities is stored for a standard period of 72 hours.
- If there is live monitoring of entry areas by RAG employees, these recordings are not stored.
- The recordings are also stored in specific cases, if and as long as this is necessary for the realization of the above-mentioned purposes. Purposes beyond this period, the recordings will also be stored for a longer period.

Possible recipients of video data:

- Employees of RAG Austria AG who are deployed to achieve the above-mentioned purposes and who are authorized to view the data in accordance with internal regulations.
- Authorities, courts and any parties to proceedings in accordance with the applicable procedural law.
- Suppliers, service providers, insurers and other third parties, for the clarification of (alleged) cases of damage and other safety-relevant incidents.

## Your rights

The General Data Protection Regulation provides you with rights of access, rectification, erasure, restriction, data portability, withdrawal and objection. If you believe that the processing of your data violates data protection law or if your rights under data protection law have been violated in any other way you can lodge a complaint with the supervisory authority. In Austria, this is the Data Protection Authority (Datenschutzbehörde). However, you may also contact us at any time using the contact details which can be found in our website's 'Imprint' section.

## Processor, data protection officer, contact

Information on and contact details of the processor can be found in the 'Imprint' section on our website.

You may contact our data protection officer by e-mail: [datenschutzbeauftragter@rag-austria.at](mailto:datenschutzbeauftragter@rag-austria.at) or by mail to the address:

**RAG Austria AG, 1015 Wien, Schwarzenbergplatz 16**

**"Attn. Data protection officer"**

Status: April 2025